



VET Student Loans – Review, No Victimisation or Discrimination

Absolute Medical Response’s Commitment

In accordance with Part 7 Division 1, Subdivision H of the VET Student Loans Rules, Absolute Medical Response will ensure that Students seeking reviews etc. will be free of victimisation and discrimination.

An approved course provider’s processes and procedures must ensure that a student is not victimised or discriminated against for:

- a) seeking review or reconsideration of a decision; or
- b) using the provider’s processes or procedures about dealing with grievances; or
- c) making an application for re-crediting of the student’s FEE-HELP balance under Part 6 of the Act.

Absolute Medical Response celebrates and values the miscellany of its community, and is dedicated to ensuring equal opportunity and treatment for students throughout their learning experience.

In particular, Absolute Medical Response is committed to creating a positive learning environment for students that promotes equality, is free from discrimination and harassment, and is supportive of the specific needs of individuals seeking reviews or other requests from Absolute Medical Response.

To ensure fair treatment for students, Absolute Medical Response has policies on a range of issues including student selection, entry requirements, assessment and equal opportunity. Absolute Medical Response is committed to the following principles for the management of student equity and diversity:

Principle 1:

We will provide equal access to all prospective students during the admissions process.

Principle 2:

We will create a positive learning environment that protects students from discrimination, harassment, and other inappropriate behaviours.

Principle 3:

We will foster an inclusive and flexible learning environment that works to meet the specific needs of students

Principle 4:

We will provide students with access to appropriate support services



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Creating a Respectful Environment

Absolute Medical Response provides equal access to student admissions and reviews. We will ensure that:

- Admission processes are free from discrimination
- Review processes are free from discrimination and or victimisation
- Entry into Absolute Medical Response is determined by meeting published course entry requirements and pre-requisites and
- Access and equity issues are considered when setting course entry requirements and pre-requisites.

Addressing Discrimination and Harassment

Under the Absolute Medical Response Policies, discrimination and harassment are forms of major misconduct, and will be managed under the Cultural Diversity and Anti-Discrimination policy and process.

Instances of discrimination and harassment may also be unlawful behaviour under NSW or Australian law, and may result in further action being taken.

Fostering an Inclusive and Flexible Learning Environment

You may be eligible to receive some of the following academic and learning support services, based on your requirements and the capability of Absolute Medical Response, including:

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| Reasonable adjustment: | Changes to accommodate the individual needs of students with illness, injury, impairment, or disability and enable them to participate in education and training |
| Flexible learning: | Flexible training and assessment options to maximise student participation and |
| Academic and learning support: | Additional academic and learning support (such as literacy and numeracy support) |

Provision of Personal Support Services

If you need personal support for any issue impacting your education and training, Absolute Medical Response will endeavour to help you.

If you need to discuss any issue, you can talk to your educator or the National Training and Education Manager.